HOTEL FACT-SHEET & ALL INCLUSIVE DESCRIPTION

Name of the Hotel	**SOL LUNA BAY RESORT**	this informations are valid for	Summer 2024
Official category	FOUR STARS	(as per local Tourism regulations)	
Adress	8250 OBZOR		
City	8250 OBZOR		
Country	BULGARIA		
Telephone	+359 556 39810		
Fax	+359 556 39811		
e-mail	reservations@lunabay.solmelia-bg.com		
web	www.melia.com		

Geografical coordinates

Latitude	42.839887
Longitude	27.881278

Distances

	distance	m/km	name
Beach	0	km	at the beach
Shopping area	3	km	Obzor
Local town center	3	km	Obzor/Byala
Main Town center	55	km	Varna
Main Airport	65	km	VAR
Secondary Airport	65	km	BOJ
other			
other			

Information of Sightseeing & Places of interest

Name	distance	m/km
Varna	55	km
Nessebar	40	km
Bourgas	75	km

Hotel Facilities

Number of buildings	2	
Number of floors *main building*	6	ground floor not included
Number of floors *apart building*	4	ground floor not included
Lifts	☑	sq m /m^2
Gardens	☐	
Childrens playground	☑	
Access Weelchair	☑	no ramp in the pool and in the sea
Parking	☑ Outdoor	extra charge
	☐ Indoor	

Swimmingpools

Type	sq m /m^2	adults	children	heated	water type
Outdoor	378	x			sweet
Outdoor, separate children's pool	153		x		sweet
Indoor, operated in May, Sept.& Oct.	47	x		May, September, October	sweet

Meeting rooms	3	sq m /m^2	1 hall x 500m2		2x 54m2	Participants: 1 x 350 pax, 2 x 50 pax, in theatre set up
Banquet services	☐					
Fitness	☑	no extra charge				
TV room	☐					
Library	☐					
Playroom	☐					

Spa

		Featured treatments /*tratamentos*	
☑ Infrared sauna	extra charge	Hidromassage	
☐ Jacuzzi		Beauty Treatments	extra charge
☑ Steam Bath	extra charge	other	
☐ UV Ray		other	
☑ Massages	extra charge	other	
☐ Circuits		other	
☐ Thalassotherapy		other	
☑ Towel service	no extra charge	other	
☐ Bathrobe service		other	
☐ other		other	
☐ other		other	

Check-in (hh:mm)	after 15:00
Check-out (hh:mm)	until 12:00

Languages				
	☑	Bulgarian	☐	French
	☑	English	☐	other
	☑	German	☐	other
	☑	Russian	☐	other

Credit Cards accepted / *Cartões aceites*						
	☑	Visa	☐	American Exp.	☐	Eurocard
	☑	Mastercard	☐	Diners	☐	other

Travel Cheques	☐		Pharmacy	☐
Debit Card	☑		Hairdresser	☑ charge
Cheques	☐		Medical service	☑ 24 h on call
Security 24h	☑		Doctor 24h	☐
Express check-in	☐			
Express check-out	☐		**Activities for children**	
Bell boy	☑		☐	
Baggage room	☑		☐ Baby Club (0-2)	
Cortesy room	☐		☑ Kids Club (4-12)	May - October, 7 days
Money Exchange	☑		☑ Special program for teenagers	July & August, 6 days
ATM machine	☑			
Safe in Reception	☐			
Transfer to Airport	☑	extra charge		
Transfer to centre, shuttle bus	☑	extra charge		
Taxis	☑			
Limousine services	☐			
Rent-a-Car	☑			
Bike rental	☐			
Motorcycle rental	☐			
AC in public areas	☑			
Wi-fi in lobby area	☑	no extra charge		
Internet corner	☑	extra charge		
Business centre	☐			
Laundry services	☑	extra charge		
Babysitting	☐			
Baby cot	☑	no extra charge	on request, upon availability	
Pets allowed		Not allowed		

					open	to
Disco	☐		Name		00h00	00h00
Daytime activities	☑					
Eveningtime activities	☑				open	to
Karaoke	☐		Name		00h00	00h00
Theatre (Shows)	☐		Name		00h00	00h00
Casino	☐		Name		00h00	00h00

Beach	☑	private	☐	public	☑	with private area
Towels (pool)	☑	no extra charge				
Towels (beach)	☑	no extra charge				
Solarium /Terrace	☐					
Parasols in pool area	☑	no extra charge	upon availability			
Parasols in beach area	☑	no extra charge	upon availability			
Sunloungers at pool	☑	no extra charge	upon availability			
Sunloungers at beach	☑	no extra charge	upon availability			
Changing rooms	☑					

			open	to
Shops	☑		00h00	00h00

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Hotel Services (Sports)

		Distance	Charge	Notes
Aerobic	☑	at the hotel	no extra charge	
Zumba	☑	at the hotel	no extra charge	
Yoga	☑	at the hotel	no extra charge	
Kangoo jumps	☑	at the hotel		
Freestyler super toning	☐			
Mini football	☑	at the hotel	no extra charge	beach football
Beach Volley	☑	at the hotel	no extra charge	
Beach Tennis	☑	at the hotel	no extra charge	
Ping-pong/ Table tennis	☑	at the hotel	no extra charge	
Shooting area	☑	at the hotel	no extra charge	archery, air guns
Billiards	☑	at the hotel	extra charge	
Bowling	☐			
Diving	☐			
Paddle	☐			
Aquapark	☑	at the hotel	no extra charge	operated 01.06-15.09, depending on weather conditions, according hotel's time table
				4slides&3pools for persons120cm shoulderheight,2 smallslides with pool for smaller children
Water gym	☑	at the hotel	no extra charge	
Fitness	☑	at the hotel	no extra charge	
Wake Board	☐			
Catamaran	☐			
Water ski	☑		extra charge	local providers
Banana ride	☑		extra charge	local providers
Canoe	☐			
Water bicycle	☐			
Motorized water sports	☑		extra charge	local providers
Sailing	☐			
Quads	☐			
Fishing	☐			
Minigolf	☐			

		Name of Golf course	nr of holes
Golf	☐		

other	☐		
other	☐		
other	☐		
other	☐		
other	☐		

Beach

Name	no	Private beach	☐
Type of beach	sandy	Public beach	☑
Sand quality	fine	Beach Club	☐
Sand color	clear	Pier	☐
Distance from Hotel	0 meters	Sports harbour	☐
Beach Length	5 Km	in front of the hotel - 200m	
Beach Wide	30 metres		

Direct access	☑		
Access weelchair	☑	wooden alley on the sand, no ramp to the sea water	
Shuttle transfer	☐		
Towels	☑	no extra charge	
Parasols	☑	no extra charge	upon availability
Sunloungers	☑	no extra charge	upon availability
Hammocks	☐		
Beach bar	☐		
Blue Flag	☐		
Lifeguard	☑		

HOTEL FACT-SHEET & ALL INCLUSIVE DESCRIPTION SOL LUNA BAY RESORT

Type of rooms

Resumme	nr /n°
Total nr of rooms	543
Total nr of beds	1903
Rooms for handicaped	6
Interconnecting rooms	no
Non smoking rooms	**all**
Smoking rooms	0
other	

Building	Room type	max pax	min pax	min adt	max adt	max chd
main	double room	2+1/ 3	1	1	3	2*
main	family suite	4+1	2+2	2	4	3

* max. 1 ad + 2 children

Building	Room type	max pax	min pax	min adt	max adt	max chd
apart	studio	2+2/3	1	1	3	3*
apart	1-bedroom suite/maisonnette	3+2	2	2	3	3
apart	2-bedroom suite	4+2/5	2+3/3	2	5	4

* max 1 ad + 3 children

	double room	double room handicapped	family suite	family suite handicapped	studio	1-bedroom suite	maisonette	2-bedrooms suite				
number	382	4	82	2	21	39	5	8				
Size /m^2 (approximately, including balcony or terrace)	43	43	64	64	43	64	64	83				
Extra bed type - sofa 140/180 cm	sofa	sofa	sofa	sofa								
Extra bed type - sofa 180/190 cm, armchair 70/180 cm					sofa	sofa+ armchair	sofa+ armchair	sofa+ armchair				
Adjusted for weelchairs	☐	☑	☐	☑	☐	☐	☐	☐	☐	☐	☐	☐
Number of bedrooms												
one bedroom	☑	☑	☐	☐	☑	☐	☐	☐	☐	☐	☐	☐
1 guest-/bedroom +1 smaller bedroom, devided by door	☐	☐	☑	☑	☐	☐	☐	☐	☐	☐	☐	☐
1 living room +1 bedroom, devided by door	☐	☐	☐	☐	☐	☑	☐	☐	☐	☐	☐	☐
1 living room +1 bedroom on 2nd level (no door)	☐	☐	☐	☐	☐	☐	☑	☐	☐	☐	☐	☐
1 living room + 2 bedrooms, devided by doors	☐	☐	☐	☐	☐	☐	☐	☑	☐	☐	☐	☐
Number of bathrooms — 1 bathroom	☑	☑	☑	☑	☑	☑	☐	☑	☐	☐	☐	☐
2 bathrooms	☐	☐	☐	☐	☐	☐	☑	☐	☐	☐	☐	☐
Non smoking rooms	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
Smoking rooms	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Land view	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
Garden view	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Park view	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Yard view	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Sea or side sea view	☑	☐	☑	☐	☑	☑	☐	☑	☐	☐	☐	☐
Balcony /terrace	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
Air Conditioning — individual	☐	☐	☐	☐	☑	☑	☑	☑	☐	☐	☐	☐
central	☑	☑	☑	☑	☐	☐	☐	☐	☐	☐	☐	☐
Internet Wi Fi — extra charge	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
no extra charge	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
Amenities												
Bathrobe & slippers	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Shower	☐	☑	☐	☑	☐	☐	☐	☐	☐	☐	☐	☐
Shower or bath tub	☑	☐	☑	☐	☑	☑	☑	☑	☐	☐	☐	☐
Hydromassage bath	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Floor — tiles	☑	☑	☑	☑	☐	☐	☐	☐	☐	☐	☐	☐
tiles + carpet	☑	☐	☑	☐	☑	☑	☑	☑	☐	☐	☐	☐
Individual bed : 100cm x 200cm	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
TV Satélite	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
Pay TV	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Telephone	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
Hair Dryer	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
Iron & Ironing board - *at the Reception against deposit*	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
Minibar — initial set up free of charge	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
daily refill upon request and against extra charge	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
Curtains	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
Blackout curtains	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
Living room	☐	☐	☐	☐	☐	☑	☑	☑	☐	☐	☐	☐
Room service	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Maid services — daily	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
not daily	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Toiletres	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
Safe with extra charge	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
Wake up service	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐
Electronic keys	☑	☑	☑	☑	☐	☐	☐	☐	☐	☐	☐	☐
Desk	☑	☑	☑	☑	☑	☑	☑	☑	☐	☐	☐	☐

HOTEL FACT-SHEET & ALL INCLUSIVE DESCRIPTION SOL LUNA BAY RESORT

Bars & Restaurants

		capacity	dress code	air cond.	no smoking	Caracteristic 1	Caracteristic 2	Caracteristic 3
Main Restaurant	☑	950	yes	x	x	International cuisine, indoor and outdoor seats	buffet style, show cooking; diet corner, baby buffet, local beverages: house wine, draft beer, soft drinks	no sleeveless shirts and bathing clothes
important: no extra charge		hours: opening 07:30	closure 10:00	opening 12:30	closure 14:30	opening 18:00	closure 21:00	
Osteria La Spiaggia	☑	200	first half of June till first half of September	air Cond x	no smoking x	Italian cuisine, indoor and outdoor seats	buffet style, show cooking, Italian style pizza; local beverages: house wine, draft beer, soft drinks	**pre-booking needed**; no sleevless shirts and no bathing clothes
important: no extra charge / under reservation		hours: opening 18:00	closure 21:00	opening	closure	opening	closure	
Haemus	☑	140	mid June - mid September, depending on weather conditions	air Cond x	no smoking x	Bulgarian cuisine, outdoor seats only	buffet style, show cooking; local beverages: Bulgarian brandy, house wine, draft beer, soft drinks	**pre-booking needed**; no sleevless shirts and no bathing clothes
important: no extra charg / under reservation		hours: all inclusive 18:30	21:30	extra charged		opening	closure	
Morsko Oko	☑	80	mid June - mid September, depending on weather conditions)	x	x	Fish and seafood dishes, indoor and outdoor seats	buffet style, local beverages: house wine, draft beer, soft drinks	**pre-booking needed**; no sleevless shirts and no bathing clothes
important: no extra charge / under reservation		hours: all inclusive 18:00	21:00	extra charged		opening	closure	
Lobby Bar	☑	250	daily	air Cond x	no smoking x	indoor & outdoor seats	local beverages, coffee, tea, snacks, cocktails	imported beverages with extra charge, no bathing clothes
important: no extra charge		hours: all inclusive 09:00	23:00	extra charged		opening	closure	
Pool Bar/ Taperia Malecón	☑	60	low season	end of May - middle September		outdoor seats	local beverages, coffee, tea,snacks, cocktails	imported beverages with extra charge
important: no extra charge	Pool Bar Taperia Malecon	hours: opening 09:00	closure 17:00	opening 09:00 17:30	closure 17:00 23:00	opening	closure	Spanish tapas(snacks) 17:30 -23:00 (end May - mid Sept.)
Paellador Levante	☑	60	mid June - beginning of September			outdoor seats	snacks, local beverages, coffee, tea, sangria, paella from 19:00 - 21:00	imported beverages with extra charge
important: no extra charge		hours: opening 08:00	closure 23:00	opening	closure	opening	closure	
Paninoteca Luna	☑	40	beginning of June - end of September			indoor seats, takeaway	sandwiches, ice cream, local beverages	imported beverages with extra charge
important: no extra charge		hours: opening 12:00	closure 16:00	opening	closure	opening	closure	
Snack bar (in Osteria La Spiaggia)	☑	160	first half of June - first half of September			indoor & outdoor seats	pizza, pasta, salads,meat from the grill, fruits, local beverages	
important: no extra charge		hours: opening 12:00	closure 14:00	opening	closure	opening	closure	
BAR SOFIA	☑	200	mid June - mid September	4 days a week; 2 times a week live music in July& August		indoor seats	free of charge: local beverages, coffee, tea,snacks till 23:00h,	with extra charge: imported beverages,local beverages after 23:00h
important		hours: opening 20h	closure 24h	opening	closure	opening	closure	
name	☐							
important		hours: opening	closure	opening	closure	opening	closure	
name	☐							
important		hours: opening	closure	opening	closure	opening	closure	
name	☐							
important		hours: opening	closure	opening	closure	opening	closure	
name	☐							
important		hours: opening	closure	opening	closure	opening	closure	
name	☐							
important		hours: opening	closure	opening	closure	opening	closure	

more details ☐

Local drinks (09:00 - 23:00)	☑ no extra charge	Show cooking	☑ no extra charge	
Imported drinks	☑ extra charge	Vegetarian menu	☑ no extra charge	3-4 dishes without meat for lunch & dinner
Wine card in Restaurants	☑ extra charge	Gluten free food	☑ no extra charge	2-3 gluten free dishes for lunch & dinner
Continental Breakfast	☐	Diet corner	☑ no extra charge	
Buffet Breakfast	☑ no extra charge	Children chairs	☑ no extra charge	
Menu rotation (days)	14	Baby menu facilities	☑ no extra charge	

ALL INCLUSIVE DESCRIPTION SOL LUNA BAY RESORT

Products & Services included in All Inclusive concept

x Products /Services **INCLUDED**

x Products & Services **NOT INCLUDED** and with Extra charge

Important: if the boxes are left in blank, the service it's not available in this Hotel

		ADSL in room
		ADSL in public areas
x		Wi-fi in room
x		Wi-fi in lobby area
		Amenities in room
x		Local drinks
	x	Imported drinks
		Imported Premium drinks
	x	Freshly made juices
		Business Centre
		Coffee maker in room
	x	Safe in room
		Safe in Reception
	x	Wine card in Restaurants
		Disco
		Fax
x		Fitness
x		Sun lounger by the pool
x		Parasols by the pool
x		Sun lounger on the beach
x		Parasols on the beach
x		Towels (beach /pool)
	x	Internet corner
x		Daily cleaning
x		Kids Club (4 - 12 years)
x		Special animation for teenagers (13-17 years)
		Babysitting
x		Minibar(initial set up)
	x	Minibar(refilling)
x		Bell Boy
	x	Parking
	x	Playstation or similar
		Room service 24h
	x	Laundry service
	x	Dry cleaning
		International Newspappers
		National Newspapers
		other
		other
		other
		other
		other

		Sports
x		Aerobics
x		Chess
		Basketball
	x	Billiards
x		Kangoo jumps
		Diving
x		Freestyler super toning
		Horse Riding
	x	Waterski
		Football
		Golf
		Minigolf
	x	Motor water sports
		Fishing
		Quads
		Squash
		Tennis
		Floodlight in Tennis courts
		Tennis Raquets
x		Table Tennis
x		Archery
		Sailing
		Surf
		Windsurf
		Volleyball
x		Beach Volley
x		Beach Tennis
x		Minifootball
x		Boccia
x		Darts
		other
		other
		Meals
x		Buffet Breakfast
		Continental Breakfast
x		Snacks between breakfast and lunch
		Breakfast in room
x		Lunch
x		Afternoon snacks
x		Dinner
x		Late night snacks

		Restaurants & Bars
x		Main restaurant
x		Italian restaurant
x		Bulgarian restaurant
x		Fish restaurant
		A la Carte 3
		A la Carte 4
x		Lobby Bar
x		Pool Bar
x		Taperia Malecon
x		Paellador Levante
x		Paninoteca
x		Snack bar
x		Bar Sofia till 23:00h
		other
		other
		other
		other
		other
		Beauty Centre
	x	Sauna
		Jacuzzi
	x	Steam Bath
		Solarium
	x	Massages
		Thermal circuits
		Thalassotherapy
	x	Beauty treatments
		Health treatments
	x	Manicure / Pedicure
	x	Hairdresser
		other
		Others

General notes you may think are important

The Aqua park is also available for non-hotel guests with extra charge - 30 BGN for persons with shoulder height of 120 cm and higer. For persons up to 119 cm - free of charge.
The hotel reserves the right to change operation periods and opening hours without any preliminary notice.
Awards: Holiday Check - 2010, 2011, 2012, 2013, 2014, 2015, 2016, All Stars and Gold Award (for hotels which have received the Holidaycheck Award 5 times in a row), 2019; 2020; 2023
TripAdvisor Certificate of Exellence - 2012, 2013, 2014,2015, 2016,2017, 2018, Hall of Fame 2019(for hotels which have received Certificate of Excellence 5 times in a row);
TripAdvisor Traveller's choice - 2014, 2015, 2016, 2017, 2018, 2019; 2020
TripAdvisor Best of the Best - 2023

Hotel	Sol Luna Bay Resort		
person in charge of this information	Dimitar Stefanov	Position	Sales Manager
last update	02 October 2023		