MEALS

- 07:30-10:00 – Breakfast – "Salt & Pepper" Main Restaurant - Buffet
- 10:00-12:30 - Late Breakfast – Bistro – Buffet
- 11:00-17:00 – Snack – Amfi Avenue (June 1 – September 15)
- 12:30-14:00 - Lunch - "Salt & Pepper" Main Restaurant – Buffet
- 14:00-18:00 – Snack – Bistro Bar - Buffet
- 18:00-21:00 – Dinner -"Salt & Pepper" Main Restaurant – Buffet
- 18:00-22:00 – Dinner in à la carte restaurants: "Lavanda"- Bulgarian, "Oliva"– Mediterranean and "Ginger"*– Asian (* operates from June 1st to September 30th). Reservation at the Concierge is required.
- 21:00-07:30 - Midnight Snack – Bistro Bar - Buffet

DRINKS (ALCOHOL IS NOT SERVED TO PERSONS UNDER 18 YEARS OF AGE)

- 08:30-23:00 - Lobby Bar – local and selected imported alcoholic, non-alcoholic and hot drinks, beer and wine
- 10:00-12:30, 14:00-18:00 and 21:00-07:30 – Bistro – beer, wine, non-alcoholic and hot drinks
- 10:00-18:00 – Pool Bar – imported alcoholic drinks, non-alcoholic and hot drinks (June 1 – September 15)
- 10:00-23:00 – Beach Bar – beer, wine, non-alcoholic and hot drinks (June 15 – September 15)
- 10:00- 23:00 – Cocktail Bar "Amphitheater" - selected imported alcoholic, non-alcoholic and hot drinks, cocktails (June 15–September 15)
- 12:30-14:00 and 18:00-21:00 – "Salt & Pepper" Main Restaurant – local and selected imported alcoholic and non-alcoholic drinks, selection of "Rauch" juices, beer and wine. Smoothies during breakfast.
- 18:00-22:00 – À la carte restaurants – selected local and imported alcoholic drinks, beer, wine, non-alcoholic and hot drinks.

SERVICES INCLUDED IN THE PRICE

- Use of indoor pool and indoor aquatonic pool (April, May and October from 09:00-18:00), fitness centre (07:00 – 20:00), Finnish sauna, herbal sauna, steam bath, use of Turkish bath (Hammam) (15:00-18:00), only available if there are no pre-booked procedures at that time.
- Heated pools – semi-Olympic, bio lake, children's pool, Adults only pool in the 16+ area, indoor pool, aquatonic pool.
- Mini water park with operating hours for water slides from 9:00 to 12:00 and from 14:00 to 17:00 (June 1-September 15). The spray park area attractions are available from 09:00 to 17:00. Outdoor pools with operating hours 09:00-18:00. The operating hours of the pools and attractions in May and September depend on weather conditions and at the discretion of the hotel management.
- Daily replenishment of the mini-bar with water, non-alcoholic drinks, beer and packaged dessert.
- One dinner in the À la carte restaurant "Lavanda"- Bulgarian or "Oliva"- Mediterranean for each stay of a minimum of 7 nights. Reservation is required at the Concierge during the hours 09:00-11:00 and 15:00–17:00 (depending on availability).
- Wireless internet connection in the main building and in the pool area.
- Safe in the room.
- Additional cosmetic and toiletry items upon request from reception (internal tel. 9).
- Ironing room. Ironing in the rooms is not allowed for your safety.
- Free unguarded parking in all designated parking areas and subject to availability. Reservations are not possible.

SERVICES AT ADDITIONAL COST

- Wave Deluxe Club - exclusive package of additional services. For more information, please contact the Concierge.
- Premium selection of drinks in the À la carte restaurants and at the Lobby Bar.
- Premium breakfast in the À la carte restaurant from 08:00 to 11:00. The cover charge is 15 EUR/29.34 BGN per person. No charge for children up to 1.99 years. Children aged 2-12.99 are charged 7.50 EUR / 14.67 BGN.. Advance reservation is required at the Concierge during the hours 09:00 - 11:00 and 15:00 - 17:00 depending on availability.
- For dinner reservations in the À la carte restaurants, a cover charge of 25 EUR / 48.89 BGN per person is applied for guests staying up to 6 nights. Children up to 1.99 years are not charged; children from 2 to 12.99 years pay 12.50 EUR / 24.45 BGN. For stays of 7 or more nights, guests are entitled to 1 (one) free visit of their choice to the "Lavanda" or "Oliva" restaurants. For each subsequent visit after the first paid one, a 50% discount applies. With advance reservation at the Concierge (depending on availability).
- If you wish to extend your stay on the day of departure, the late check-out fees are: 11:00 – 15:00 = 80 EUR / 156.46 BGN, 11:00 – 18:00 = 105 EUR / 205.35 BGN (in April, May, September and October); 11:00 – 15:00 = 115 EUR / 224.91 BGN, 11:00 – 18:00 = 165 EUR / 322.69 BGN (in June); 11:00 – 15:00 =145 EUR / 283.58 BGN, 11:00 – 18:00 = 200 EUR /391.14 BGN (in July and August). Please state your desire for late check-out 1 day in advance at reception (the service is provided exclusively and solely at the hotel's discretion)
- Underground unguarded parking – 15 EUR / 29.34 BGN per day (if available)
- Dry cleaning and laundry: you can find the price list in the wardrobe of your room. Please leave the bag with clothes in a visible place in the room, place the completed form on the bag and notify reception at internal tel. 9.
- SPA and cosmetic procedures, massages and therapies, hammam procedures in the Wellness center, internal tel. 7100 or mobile +359 884 141 420.
  24-hour medical service (on call between 20:00 and 08:00. If needed, dial internal tel. 9 from your room and notify reception.

GENERAL CONDITIONS

- In order to receive all services from the "Ultra All-Inclusive" package, you must wear identification bracelets at all times
- Check-in at the hotel is after 15:00, and check-out of the rooms is until 11:00
- Beach towels can be changed from 08:00 to 12:00 at the SPA center against a towel card. Wave Resort is a hotel certified for sustainable development, and therefore we kindly ask you to change your towels no more than once a day. Thank you!
- In case of a missing room card or beach towel/robe card, a compensatory fee of 11 EUR /21.51 BGN will be added to your account.
- Reserving sunbeds, umbrellas, and cabanas is strictly prohibited. Management reserves the right to remove items left for this purpose.
- The air conditioning in the rooms works only when the balcony door is closed.
- Using tricycles, skateboards, balls, and similar items is prohibited in the indoor areas of the hotel.
- Using Bluetooth speakers is prohibited throughout the complex.
- Smoking in the rooms is prohibited, as well as in all indoor areas of the hotel. This also applies to electronic smoking devices.
- The hotel is not responsible for lost, damaged, or stolen items.
- No pets of any kind are permitted on the territory of the hotel.
- For security reasons, there are video surveillance cameras in all public areas.
- The hotel reserves the right to make changes to the operating hours of all facilities at its discretion and at any time.