RIU HOTELS & RESORTS

Professional Texts

The services described below may be affected by restrictions from the health authorities or by containment measures taken in relation to COVID-19.

HOTEL RIU HELIOS PARADISE ****

Fun4All by RIU All Inclusive 24 by RIU

SUMMER 2022

8240 - Sunny Beach - Burgas - Bulgaria
Tel: +359 550 77 300 - Fax: +359 550 77 377
E-Mail: heliosparadise@tts.bg

Highlights

- All Inclusive 24 hours
- In the Sunny Beach resort area on the Black Sea
- Free WiFi throughout hotel
- 3 swimming pools, one with adjoining jacuzzi, indoor swimming pool
- Awarded GOLD certification for the Travelife Sustainability System
- A wide ranging entertainment programme for adults and children offered by RIU's entertainment team
- 1 children's swimming pool with water slides
- Main restaurant and themed restaurants
- The hotel is open during the summer season

Location / General information

- In the Sunny Beach resort area on the Black Sea
- 10-storey building
- 20,000 m2 garden
- Situated on the beachfront, next to the Riu Palace Sunny Beach
- Complimentary sun loungers and parasols on the beach
- 2 km from the centre of Sunny Beach
- 30 km from Burgas airport
- 50 m from a bus stop
- 800 m from various shops
- Limited parking space (additional charge)
- Credit cards accepted: MasterCard, Visa
- The hotel is open during the summer season

The Hotel offers

- Main restaurant with terrace
- Asian restaurant
- Bulgarian restaurant
- Poolside snack bar with terrace / Italian restaurant
- Beach bar/ Mediterranean restaurant

- Lounge bar with terrace
- Lobby bar with terrace
- Karaoke bar
- Poolside bar with swim-up bar**

- Swimming pool with adjoining jacuzzi (1362 m2)
- Swimming pool (1215 m2)
- Activity pool (475 m2)
- Children's swimming pool with water slides (840 m2) and infants pool (65 m2)
- Complimentary sun loungers, parasols and towels by the pool
- Sun terrace
- Indoor swimming pool with adjoining jacuzzi and children's section (220 m2), heatable depending on weather conditions

- "RiuLand" kids' club
- Children's playground
- Riu4U Club for teenagers

- Wellness Centre with a variety of treatments, sauna, steam bath, hairdresser, beauty salon and massages (additional charge)
- Complimentary gym

Use of the gym, sauna and steam bath is restricted to guests over 18 years old. Sports shoes are compulsory when using the gym.

- Free WiFi throughout hotel
- RiuArt atelier
- 2 meeting rooms
- Shops

*** Access to the swim-up bar is restricted to guests over 18 years old.*

Under Bulgarian legislation smoking is not permitted in the hotel except outdoors

Accommodations

597 guest rooms
All the guest rooms have:
- Bathroom with shower
- Special make-up mirror
- Hairdryer
- Telephone
- Free WiFi
- Carpeted floor
- Central air conditioning / heating (depending on season)
- Satellite TV
- Mini-fridge
- In-room safe (additional charge)
- Balcony or terrace

Double rooms with:
- 1 double bed
- Sitting area with chair bed
- Some inter-connecting double rooms
- Rooms with sea view can be booked

Superior double rooms:
- Are more spacious
- 1 double bed or 2 single beds
- Sitting area with sofa bed
- Some inter-connecting double rooms
- Rooms with sea view can be booked

Family rooms with:
- 1 bedroom with 1 double bed
- Separate living room with sofa bed

Family suites with:
- 1 bedroom with 2 single beds
- 1 bedroom with 1 double bed or 2 single beds, integrated sitting area with sofa bed

Gastronomy

All Inclusive
24 hours snacks and beverages
Meals and snacks:
Breakfast:
- Varied buffet, on the spot cooking stations
- Continental breakfast

Lunch:
- Buffet with on the spot cooking stations and assorted dessert buffet
- Pizzas, pasta, salads and assorted desserts

Dinner:
- Hot and cold buffet starters
- Buffet main course with some dishes prepared on the spot. Vegetarian options available.
- Dessert buffet

Special evenings:
- Theme buffets (three times a week)

Optional dinner (reservations required in advance):
- Bulgarian restaurant
- Asian restaurant
- Italian restaurant
- Mediterranean restaurant

Formal dress is required for dinner (main restaurant: T Shirts with sleeves for gentlemen; theme restaurants: long trousers and T Shirts with sleeves for gentlemen).
Snacks 24 hours a day
Beverages:
- Domestic beverages (alcoholic and non-alcoholic drinks) served at the hotel's bars and restaurants 24 hours a day

Sports / Entertainment

All Inclusive features

Sports and activities:
- Gym
- Group fitness activities in the RiuFit area (six times a week)
- 1 multipurpose sports pitch and beach volleyball

Entertainment programme:
- Daytime entertainment programme for children ages 4 to 7 and ages 8 to 12 at RiuLand (six times a week)
- Riu4U daytime entertainment programme for teenagers ages 13 to 17 (during the school holidays; several times a week)
- Daytime programme for adults (daily)
- Live music, shows or Riu evening programme (nightly)

At the hotel (additional charge):
- Activities programme at the RiuArt atelier (six times a week)
- 1 hard surface tennis court
- Billiards

Optional sports and facilities nearby (additional charge):
- Assorted water sports available
- Horse riding, bicycle hire and mini-golf

All Inclusive

All meals and snacks:

Breakfast:
- Varied buffet, on the spot cooking stations
- Continental breakfast

Lunch:
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All hotel guests are required to wear an "all inclusive" wristband for identification purposes